



## TIERHOTEL RHEIN-MAIN Barbara Mosch-Schloesser

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# Information on holiday accomodation at TierHotel

### Trivia about the behavior of cats among each other

Cats hold territories, they claim and defend it. In contrast during their stay at the TierHotel cats do not have such a territory and therefore conflicts between them are very rare.

We closely monitor the behavior of our guests during their stay and take action to change the room for them if necessary.

We offer cats many retreats and hiding places same as several cat litters, food and water bowls. This results in a relaxing atmosphere and friendly relationships between the cats.

### Moving stress

Moving from one place to another can be stressful for some cats. Stress can cause a reduction of the immune system and an increase the receptivity to pathogens.

This can manifest itself through the so-called "stress-induced cold" or an increased eye discharge. Such disease patterns should be treated with antibiotics.

### Weight

Some cats may lose weight during their stay at the TierHotel. Weight aberrations up to 10 percent of the body weight are not considered a health risk. We simultaneously offer cat food in many different flavors and variations, this way, every cat can choose its own favored food. Dogs get a nature-orientated and well-balanced BARF diet. For rodents we provide lots of hay, vegetables and branches to gnaw on.

In case a pet's weight loss would become more severe, our veterinarian will contact the pet owner and discuss the option of a single accomodation to provide the accustomed food brought by the owner.

Sometimes cats lose weight because they refuse to drink, of course our veterinarian will take care of this, too.

### Blankets, toys, etc.

Please don't bring your pet's own blankets, pillows or toys. We are well-equipped with everything needed. Not bringing your own things may reduce the chance of confusion or possible jealousy among our guests.

### Pick-up preparations

On some days several pets are either brought or picked-up around the same time. We try to prepare our guests for the transfer as best as possible. Dogs get combed on request; cats receive stress-free preparation for the pick-up in their boxes.

This avoids long waiting times and your pet can look forward to you.

Please let us know your preferred pick-up time so we could keep your waiting time down to a minimum.

### Walking dogs

Dogs are usually kept in playgroups of dogs the same size and thus receive sufficient possibilities to play and communicate with each other.

The formation of playgroups requires a high degree of expertise and is time-consuming. Please note that accomodation in a playgroup results in 2-3 times more moving around for your dog, since every time a different dog barks, your pet wants to see what is going on.

Taking a single dog away from the playgroup for a dog walk is seen as an "unauthorized absence" from the group by the other dogs. The dog will not be acclaimed or accepted the same afterwards. Therefore we don't offer extra walks for dogs accomodated in a playgroup.

### Complaints

In case of any complaints please contact us immediately and present your pet to a veterinarian of our TierHotel if necessary. We don't cover costs of treatments made by other veterinary services.

### Acceptance requirements

- we accept sterilized male cats only.
- female dogs in heat require single accomodation
- animals that have to be treated with any medicaion require single accomodation

### Necessary vaccinations for the stay at the TierHotel

- Dogs:
  - SHP + T (mandatory) - at least 21 days old and not older than 3 years
  - Pi + L (mandatory) - at least 21 days old and not older than 1 year
- Katzen:
  - RCP (mandatory) - at least 21 days old and not older than 1 year
  - Leucosis + T (optional) - at least 21 days old and not older than 1 year
- Kaninchen:
  - RHD (mandatory) - at least 21 days old and not older than 1 year
  - Myxomatoseis (mandatory) - at least 21 days old and not older than 6 months

### Bookings, changes and cancellations online only.

Pension costs are due cash down the day of the animals's delivery.

Kind regards  
Barbara Mosch-Schlösser